



HEALTH PLAN OF NEVADA
A UnitedHealthcare Company

(Video Length – 2:10)

Video Transcript

2021 Choosing an HMO Plan – HPN Video

On-screen text: [CHOOSING AN HMO PLAN]

This is Jordan. Jordan is generally healthy and likes to stay active. He enjoys gardening and walking his dog Sam. But because Jordan has diabetes, he has to take extra care of himself to stay healthy.

On-screen text: [HMO PLAN]

Jordan gets his health insurance through his employer. Since he likes to keep a tight budget and wants to pay less per paycheck, Jordan selected Health Plan of Nevada's HMO plan out of the options his employer offers.

On-screen text: [BAKERY, MARKET, SAVE MONEY, HARDWARE STORE]

An HMO is personal care made simple. Easier on the wallet, HPN's HMO plans are designed to save Jordan money while providing him greater savings and more cost predictability. HMO's are guided care plans that offer lower monthly premiums, copays, and out-of-pocket costs.

On-screen text: [DOCTOR VISITS, PRESCRIPTIONS, HOSPITAL STAYS, URGENT CARE VISITS, EMERGENCY ROOM VISITS]

Jordan pays a lower, predetermined copay for most doctor visits, prescriptions, hospital stays, urgent care visits and emergency room visits.

On-screen text: [PRIMARY CARE PROVIDER: ROUTINE CARE, YEARLY CHECKUPS, GENERAL HEALTH CONCERNS]

A primary care provider, or PCP, takes the lead for Jordan's health care team. Jordan will see his PCP for routine care, yearly checkups, and other general health concerns. And, if necessary, his PCP will communicate with other doctors, like specialists, to discuss additional testing or treatment.

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On-screen text: [HEALTH HISTORY, REFERRALS AND PRIOR AUTHORIZATIONS PREVENTATIVE SCREENINGS]

In return, Jordan's PCP keeps a record of his health history, helps with referrals and prior authorizations. His PCP also sees Jordan for his preventative screenings like annual physicals. Preventative screenings are no cost if provided by a network provider.

On-screen text: [PRIMARY CARE PROVIDER]

With the HMO plan, a team of health care professionals works together to keep Jordan healthy. Jordan likes this team approach, especially to keep him on track with his diabetes.

On-screen text: [PRIMARY CARE PROVIDER]

Jordan has peace of mind knowing he has an entire team of health care professionals looking out for him. And he's happy his HPN HMO plan provides him with the greatest cost savings to keep him living his best life.



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On-screen text: [We do not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.]

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card or plan documents.

Español (Spanish)

Tiene derecho a recibir ayuda e información en su idioma sin costo. Para solicitar un intérprete, llame al número de teléfono gratuito para miembros que se encuentra en su tarjeta de identificación del plan o los documentos de su plan.

Tagalog (Tagalog)

May karapatan kang makakuha ng tulong at impormasyon sa sinasalita mong wika nang libre. Upang humiling ng interpreter, tawagan ang toll-free na numero ng telepono para sa miyembro na nakalista sa iyong ID card sa planong pangkalusugan o sa mga dokumento ng plano.]

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