



HEALTH PLAN OF NEVADA
A UnitedHealthcare Company

(Video Length – 2:38)

Video Transcript

2021 Choosing an Balance HMO Plan – HPN Video

On-screen text: [CHOOSING AN HMO BALANCE PLAN]

On-screen text: [MIA]

This is Mia. Mia is healthy and loves to go for a daily run. She also likes to relax through her yoga practice. Mia doesn't have any underlying health conditions, but still wants insurance coverage for unexpected injuries or illnesses, and things like her allergy medication.

On-screen text: [HMO BALANCE PLAN]

Mia gets her health insurance through her employer. Since she's generally healthy and only uses her insurance every once in a while, she wants a plan with preventative care coverage, lower monthly premiums, set copays, and low deductibles. Mia selected Health Plan of Nevada's Balance HMO Plan from the options her employer offered.

On-screen text: [SAVE MONEY, COST PREDICTABILITY]

An HPN Balance HMO Plan is personal care made simple. Easier on the wallet, Balance HMO Plans are designed to save you money while providing more cost predictability.

On-screen text: [FULL HMO NETWORK, ALL MAJOR HOSPITALS]

The HPN Balance HMO Plan includes the great programs and services members have come to expect from Health Plan of Nevada, as well as a full HMO network with all major hospitals in Nevada.

On-screen text: [WALGREENS, SMITH'S FOOD & DRUG, VONS, ALBERTSONS/SAVON. 90-DAY SUPPLY OF HER MEDICATIONS]

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Mia's HPN Balance HMO Plan pharmacy network includes the following pharmacies: Walgreens, Smith's Food & Drug, VONS, Albertsons/Sav-on and any other contracted pharmacy in the HPN Balance HMO Plan network. HPN's partnership with Walgreens allows Mia to get a 90-day supply of her medications. The HPN Balance HMO Plan pharmacy network does not include CVS Pharmacy, CVS Pharmacy inside Target, Walmart or Sam's Club.

On-screen text: [PCP, ROUTINE CARE, YEARLY CHECKUPS, GENERAL HEALTH CONCERNS, SPECIALISTS]

A primary care provider, or PCP, is the leader of Mia's health care team. Mia will see her PCP for routine care, yearly checkups, and other general health concerns. And, if necessary, her PCP will communicate with other doctors, like specialists, to discuss additional testing or treatment.

On-screen text: [COST PREDICTABILITY, REFERRALS, PRIOR AUTHORIZATIONS, PREVENTIVE SCREENINGS, ANNUAL PHYSICALS.]

In return, Mia's PCP keeps a record of her health history and helps with referrals and prior authorizations. Her PCP also sees Mia for her preventative screenings like annual physicals. Preventative screenings are no cost if Mia goes to a network provider.

On-screen text: [HPN BALANCE HMO PLAN.]

Mia likes that with the HPN Balance HMO Plan, she has a team of health care professionals working together to keep her healthy. And she is happy her plan provides cost predictability to keep her worry free.



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On-screen text: [We do not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.]

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card or plan documents.

Español (Spanish)

Tiene derecho a recibir ayuda e información en su idioma sin costo. Para solicitar un intérprete, llame al número de teléfono gratuito para miembros que se encuentra en su tarjeta de identificación del plan o los documentos de su plan.

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Tagalog (Tagalog)

May karapatan kang makakuha ng tulong at impormasyon sa sinasalita mong wika nang libre. Upang humiling ng interpreter, tawagan ang toll-free na numero ng telepono para sa miyembro na nakalista sa iyong ID card sa planong pangkalusugan o sa mga dokumento ng plano.]

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