



Online Provider Center Tutorial EOP Search/Additional Information

EOP Search

To search for an **EOP** under your TIN, select **EOP Search** from the main menu. If the **EOP Search** button does not display, your Account Administrator can add this role to your account. Please reach out to your in-office Account Administrator.

Users can search By Date Range or Check Number to produce a result.

HEALTH PLAN OF NEVADA SIERRA HEALTH AND LIFE		TIN: 8
Dashboard	EOP Search 🖶	Search Members with Member Number
Members V S Claims V	Maximum date range of 90 days.	
Claim Doc Requests	By Date Range Check Number From Date * 7/24/2020 10 9/24/2020	۳
Referrals/Prior Authorizations Provider Demographics	Search	
Rx Prior Authorizations		
News News Item		
News content here		

Note: The date span cannot exceed 90 days and defaults to the current date going back 90 days. You may change the date span to any 90 day period.

EOP Search (end)

To print chose the **Download PDF** icon to the right under **Actions** and the **EOP** will open in a new window in a PDF format for printing. This EOP page also supports printing by using the print icon next to **EOP Search**.

EOP Search 🖶 🗲				Search Men	
From Date * 4/1/2020		Ē	To Date * 6/30/2020		
Search					
Pay Date ↓	Payee Id	Payee Name	Line of Business	Actions	Actions
06/15/2020			0401 - SHL Nevada	⊙	Download PDF
06/05/2020			0101 - HPN Nevada	۵	0

Additional Information:

- The EOP Search is a role that must be added to your account in order to view. If you have a staff account and the EOP Search button does not display, please see an Account Administrator for your group. Account Administrators have the capability to add this role to the individual accounts under their TIN.
- Account Administrators (those designated to have administrator account access) are responsible for creating, editing and de-activating the staff accounts associated with their provider TIN.
- Individual accounts are setup based on provider TIN. Each individual should have his/her own username and password and office staff should not share logins.
- All users can verify member eligibility information.
- Users can only view claims billed under their TIN.
- PCP's can review all claims and prior authorizations for member's that are impaneled to them except those claims as outlined above.
- If a member is an employee of the physician, the data will be restricted for security purposes.