

## 10 – Referrals to Specialists

---

When a member requires care of a Specialist, the determining physician (Primary Care or Specialist) should refer member to designated Specialists as listed in the provider directory.

When Medicaid members access care through a tribal health clinic, and a referral to specialist is warranted, the tribal health clinic is not required to be contracted in order to refer.

Physicians may refer patients by one of the following:

- Submitting an online referral through the Online Provider Center
- Completing a hard copy referral form

If your office does not currently have an online provider center Administrator, you may request an account online through the [Online Provider Center](#). The online provider center tutorial is located on the HPN website at [www.healthplanofnevada.com/provider](http://www.healthplanofnevada.com/provider) and Provider Services is available to answer any specific questions you may have regarding the application.

**A Health Plan of Nevada Referral Form is included in Section 23 for use when referring to specialists.** Please refer to section 9 for specific prior authorization requirements.

Dental providers should refer patients to designated specialists listed in the dental provider directory.

For the most current provider directory go to [www.healthplanofnevada.com](http://www.healthplanofnevada.com), or for any questions regarding requirements, please contact your Provider Advocate directly or the Provider Services Department at **(702) 242-7088 or (800) 745-7065**.

The following services do not require referrals:

- Emergency Services
- Family planning services
- OB/GYN services
- Federally Qualified Health Centers (FQHC) services
- Rural Health Centers (RHC) services
- Certified Community Behavioral Health Centers (CCBHC) services
- Mental health and Substance Use Disorder (SUD) services
- Intensive Crisis Stabilization Services (ICSS)
- Tobacco cessation treatments