

12.4 Physical Therapy/Occupational Therapy

Smith Therapy Partners is Health Plan of Nevada and Health Plan of Nevada Medicaid's designated provider for therapy services. Staff includes physical therapists, occupational therapists, certified hand therapists, therapy assistants and therapy technicians. For more information visit www.smiththerapypartners.com.

Referral Process

- Referrals can be submitted through the [Online Provider Center](#), faxed, or provided in written form to the member (**see Nevada Universal Prior Authorization and Referral Form section 24**)
- Routine referrals are seen within 30 days. Patients may be seen sooner as needed
- A telephone call in conjunction with the written referral can expedite the referral process in surgical and other more urgent cases