

12.14 Closed Observation Unit

Southwest Medical Associates Closed Observation Unit (COU) consist of five beds intended to meet the needs of Health Plan members requiring additional services and/or care that can be reasonably provided on a strictly outpatient basis. Health Plan patients can be admitted to the Observation Unit when it is decided additional monitoring and/or care is necessary and can safely and appropriately be provided within 23 hours of disposition.

The Closed Observation Unit is located at:

888 S. Rancho Dr.

Phone (702) 877- 5335

The Chest Pain Center is an important component of the unit.

All admissions to the Observation Unit must be screened by Care Management to establish eligibility. **Only Urgent Care providers can admit to this unit.**

Providers: If you are considering admitting a patient for admission to COU, you can contact the provider on duty at the Rancho Urgent Care for consultation.

Appropriate admissions include but are not limited to:

- Patients with an episode of chest pain who are now pain free with no significant EKG changes requiring ongoing monitoring and serial cardiac enzymes
- Blood transfusions
- Rehydration
- Adult Asthmatic patients needing serial SVN treatments
- CHF patients requiring diuresing.